



theskinvet.net

Appointment Card

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Appointment date and time

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• **Appointment times:**

please try to arrive fifteen minutes before your appointment so that your details can be registered. If you are unable to keep an appointment please inform the practice as soon as possible.

• **Clinical notes:**

your referring veterinary surgeon will have forwarded your pet's medical history in advance. It is often helpful to contact your pet's breeder to enquire if his/her close relatives have suffered from any skin conditions.

• **Food and water:**

please do not feed your pet any food whatsoever for at least 12 hours before the appointment. Water intake should not be restricted.

• **Presentation:**

please do not wash your pet for at least 1 week prior to the appointment. Dog owners please restrict exercise to lead walk on the day of the appointment and make sure that the coat is thoroughly dry on arrival.

• **Terms of Business:**

an estimate of the initial costs can be provided after the clinical notes have been studied. This estimate can only be a guide as the final cost of each individual case is difficult to assess. Please note payment will always be required at the time of consultation.

• **Insurance:**

please contact your insurance company before attending the first appointment, especially regarding policy exclusions and duration of cover after the initial claim (twelve months or lifelong).

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